

# Return Authorization Form

**IMPORTANT!** Please **print** this form, **complete** and **include** in package.

## Our Return Policy:

- 1 Print the "Return Authorizations Form". This form must be completely filled out and included with the returned package. \*Please use a separate form for each item you are returning.
- 2 Item(s) must be returned in original condition within 14 business days. If there are any signs of wear, heavy perfumes, or smoke the item will be mailed back to you.
- 3 When we receive your package we will process the return within 10 business days. You will receive a store credit promo code for the purchase price less all shipping costs to be used toward another purchase. Code is valid for 90 days from issue date.

## Mail package to:

BHFO, Inc  
5285 Rockwell Dr NE  
Cedar Rapids, IA 52402  
Attn. Returns Dept

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### Our Goal at BHFO is to offer 5-Star Service!

If you do not feel that we deserve 5-Stars please contact us before leaving feedback.



Have questions or comments? We would be happy to hear from you! We are dedicated to our customers and feel you should receive the personal attention you deserve. We typically reply to e-mail with 24 hours during normal business hours.

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## You MUST return items using this form.

BHFO will gladly offer returns for all items for STORE CREDIT! Items must be returned within 14 days of purchase in original, unused condition. You will receive a Promo Code for store credit good for 90 days for the cost of the merchandise less all shipping costs.

We sell many department store brands and all brands fit differently. For more specific info on sizing we encourage you to visit the manufacturer's website before purchase. Due to the nature of our business, we are unable to provide specific measurements or answer specific questions regarding our items. Since our prices are SO LOW, if it doesn't fit you, it will probably fit someone you know so you can donate or resell it and still feel great about your purchase. Or, you now have the great option to return unwanted items for store credit toward another purchase!

## Customer Information

Date:

Name:

eBay User ID:

Email:

Phone #:

Reason for Return:

## Item Information

Date Purchased:

Order #:

Payment Method:

12 Digit Item #: